

What Is GLACIER?

GLACIER is an online tax compliance system designed by Arctic International LLC to allow institutions like ours efficiently and effectively collect information, make tax residency and income tax treaty determinations, manage paperwork, maintain data, and file reporting statements with the IRS. GLACIER is a web-based system that incorporates the latest, cutting-edge methods for security, data transfer, and user-interface. As an online system, GLACIER provides more flexibility than a traditional desk-top application or a pc-based system. Additional information about Glacier is available at: [GLACIER Brochure](#).

Who will receive a Glacier notification?

Non-resident aliens, international students, foreign nationals receiving a UCR honorarium

You will receive the following email from support@online-tax.net

From: support@online-tax.net <support@online-tax.net>
Sent: Friday, March 1, 2019 3:44 PM
To: First.Name.Last.Name@ucr.edu
Cc: Elena Valdez <elena.valdez@ucr.edu>
Subject: Payments from UC RIVERSIDE

Dear First Name Last Name,

The Internal Revenue Service (IRS), the U.S. government tax authority, requires UC RIVERSIDE to collect information from all non-U.S. citizens and non-permanent resident aliens to determine the appropriate rate of tax withholding and reporting for any payments that may be made to such individuals.

You have received this email because you may receive payments from UC RIVERSIDE. For your convenience, UC RIVERSIDE allows you to provide the required information and complete the necessary forms via the Internet from any web-accessed computer using the GLACIER Online Tax Compliance System. The information and forms must be provided prior to any payment so that the correct tax withholding and reporting decisions are made; failure to do so may result in the maximum rate of tax withholding and/or delayed payment. Information provided to GLACIER is transmitted and stored securely and will only be used by UC RIVERSIDE for purposes of tax withholding and reporting.

You must access GLACIER and provide the requested information within 10 days of receiving this message. If you do not provide the requested information within 10 days, the maximum amount of U.S. tax will be withheld from any payments made to you.

To login to GLACIER, follow the steps below:

Click on the following web link: <http://www.online-tax.net> ; if the link does not automatically open, simply open your Internet Browser (preferably Internet Explorer) and enter the website address <http://www.online-tax.net>.

Click on the GLACIER logo to enter the website.

At the login screen, enter your temporary access information from below; you will be required to select a new UserID and Password at the time of first access to GLACIER.

UserID: 3BFXBJ3D
Password: 8ZL9GETT

Mail signed forms (with required document copies as instructed on the Tax Summary Report) to:

Elena Valdez
University of California, Riverside
Accounting Office-002
Riverside, CA 92521

or

Put all your documents in an envelope addressed to Elena Valdez, UCR Accounting Office, and drop it off at:
Highlander One Stop Shop (HOSS) Drop Box, First Floor, Student Services Building. Monday-Friday, 9 a.m. - 5 p.m.
Note: There's no need to wait in line.

Thank You

Elena Valdez
UC RIVERSIDE
elena.valdez@ucr.edu or 1-951-827-1958.

If you do not receive an email, please contact Elena Valdez at Elena.Valdez@ucr.edu.